

Everyday  
services that  
bring joy and  
comfort

**Advantage Package**  
Aeralife Twin Parks

## The advantage is all yours



At Aeralife, our enhanced services are designed to bring joy, vitality and comfort to our residents. To make life easier, we've bundled them all together into our Advantage Package. Advantage is our hospitality and wellness offer, designed to make every day more comfortable and enjoyable. We're dedicated to creating moments of delight, fostering companionship and providing compassionate support.

### **Designing a package that works for you**

When you first arrive at one of our homes, our care and lifestyle team will talk to you about your needs. We listen and ask questions to gain a full understanding of who you are and what you like. Then we tailor a care plan that addresses your specific needs and preferences. Our goal is to ensure that the parts of the package that you need to make life fulfilling and joyful, are incorporated into your daily life as quickly as possible.

### **An all-inclusive exclusive package**

The Advantage Package is all-inclusive, and every service within it is available for you to use as you wish. Advantage is charged as a simple daily fee within your monthly billing and it's important to note that you cannot selectively opt to pay for specific items. Please refer to our Resident Agreement for full Advantage Package details.

### **Accommodating your changing health needs**

We understand that your physical and cognitive health may change during your stay with us. If this means you're not going to benefit from some or all the components of the Advantage Package, we'll substitute them or apply a discount. We routinely assess your health and ensure that you'll only pay for the services you can fully use. If we need to adjust fees because of this, we will promptly provide those details.

# Your Advantage

## Package inclusions



### Room Extras

- New pillows
- Private telephone – local calls only



### Entertainment and Technology

- Smart TV – flat screen
- Wireless headphones (on request)
- Wireless Bluetooth speaker (on request)
- Wi-Fi/internet (streaming)
- Complimentary Wi-Fi access for visitors
- Subscription TV in communal areas  
FOXTEL (25+ channels)
- Subscription TV in rooms  
FOXTEL (25+ channels)
- Family video conferencing.



### Personal Equipment and Services

- Welcome gift on arrival
- Concierge/Service Manager
- Test and tagging of personal electrical items
- Daily personal postage service
- Professionally printed clothing name labels
- 7-day-a-week personal laundry service
- 24-hour return personal laundry service
- Companion overnight in-room accommodation  
(including complimentary meals)
- Respite booking fees.



### Optional Services

- Carer Escort – Aeralife staff are available to escort you to appointments, shopping or other personal outings (minimum four-hour booking)
- Transport – to be billed directly by the taxi service (staff are not allowed to use their personal motor vehicles).



### Wellbeing and Social Activities

- Weekly local incursions and excursions (including bus trips)
- Private function (choice of internal dining area or external courtyard)
- Private function (barbecue package including standard barbecue food supplies)
- Mother's Day private luncheon
- Father's Day private luncheon
- Christmas party (including two guests)
- Family day (including 2 guests)
- Gala night (including 2 guests)
- Personal birthday cake
- Comfort package (onsite beauty treatments and hairdressing services)
- Daily newspapers to communal areas
- Daily newspapers to rooms (on request)
- Footy Club
- High tea quarterly.



### Dining and Drinks

- Chef prepared meals
- Meals cooked fresh onsite
- Meal choice (hot lunch)
- Happy hour weekly
- Self-serve cafe
- Ice-cream cart
- Hot breakfast option weekly
- Superior monthly barbecue (spring and summer).



### Pricing

\*Terms and Conditions apply. Please refer to our Resident Agreement for our Advantage Package details.

Package Value (GST inclusive).....	\$62.00
Package Price – standard price.....	\$25.00
Package Price – respite price.....	\$25.00
Package Price – concessional price.....	\$10.00

### **A new era of care**

Aeralife, proudly Australian and independently owned, has over 20 years' experience in providing premium residential aged care. Each of our homes across Victoria and New South Wales are a shining example of our innovative, holistic approach to aged care.

### **Book a tour or to find out more:**

1300 564 611

[aeralife.com.au](http://aeralife.com.au)