



# Heritage Epping Memory Support Unit

25 Willandra Drive, Epping

[heritagecare.com.au](http://heritagecare.com.au)

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*Live with  
vitality*

*Heritage Care is committed to maintaining a state-of-the art, intimate home that helps people with dementia feel a sense of belonging, safety, independence, and connection with others.*

Heritage Care has collaborated with **The Humour Foundation**, **Dementia Australia**, and **Tover** to open a first of its kind, state-of-the art memory support unit (MSU) for people living with dementia. These partnerships will provide a safe living space that reduces confusion, promotes independence, and fosters joy.

At Heritage Epping's MSU, a highly flexible, home-like care model empowers residents to live according to their preferences in a stimulating and meaningful environment. Best practice design has been considered so your loved one leads a good life and is socially engaged. Instead of adhering to a set group timetable, the care team will tailor their approach to accommodate each resident's daily preferred routine and emotional state.

### **Enhanced resident wellbeing through The Humour Foundation's world-first Laughter Care Program**

Each dementia resident will be involved in the world-first **Laughter Care Program**, developed to address their individual psychosocial needs that engages, uplifts and improves their quality of life.

Penny, our dedicated and highly skilled Laughter Care Specialist, accepts people for who they are, here and now, and is uniquely skilled at stepping into the resident's world that often relaxes the resident to interact on their own terms.





## Best practice environmental design and staff training with Dementia Australia

Heritage Care's collaboration with **Dementia Australia** reflects a comprehensive approach to dementia care, encompassing physical environment design and staff training. This holistic approach enhances the wellbeing of individuals living with dementia, while helping to maintain a strong care community and appropriate support for those facing the challenges of dementia.

## Improved quality of life using innovative and inclusive dementia technology

Featured at Heritage Epping MSU, Tover's award-winning **Tovertofel technology** helps create an inclusive world with memorable moments between families and carers, contributing to enhanced quality of life through purposeful play.



## What does our care look like?

- ✓ Our mission is to deliver a lifestyle that feels like home.
- ✓ Advanced dementia trained nurses and care support team.
- ✓ Flexible meal times.
- ✓ Dementia assistive technology and spaces that enhance independence.
- ✓ Dementia specific, vibrant lifestyle and wellness services when they want.
- ✓ Home-style dining experience.
- ✓ Accredited therapy sessions focused on enhancing health and wellbeing.



## Now open

*Our 14-place MSU has limited space and will fill up quickly.*

*To learn more or book a tour - call Rita on 0460 432 049*

*or email [admissions@heritagecare.com.au](mailto:admissions@heritagecare.com.au)*

[heritagecare.com.au](https://heritagecare.com.au)

## About Us

Heritage Care is a leading Australian independently owned provider of high-quality residential aged care.

- Founded in 2002
- More than 1,000 beds
- 11 Homes across Victoria and New South Wales



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